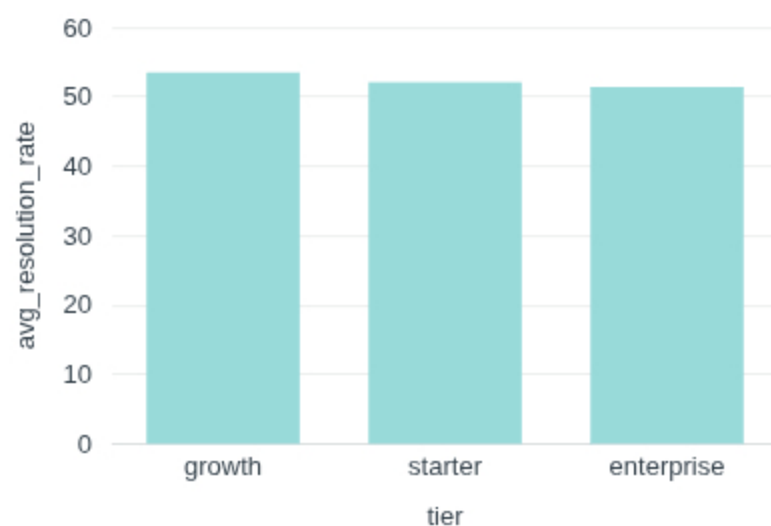


Alert Operations

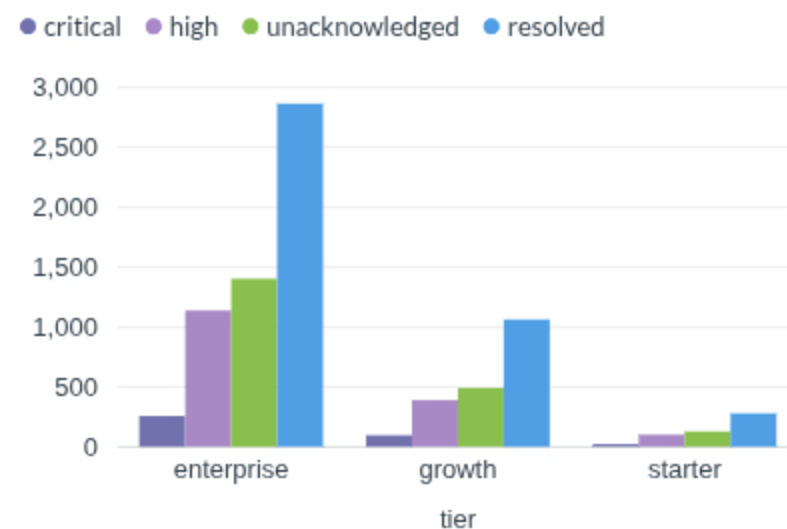
Unacknowledged Alerts

804

Alert Resolution Rate by Tier



Alert Volume by Tier



Critical Alerts by Account

account_status	company_name	tier	csm_region	critical_alerts	unacknowledged_alerts	resolution_rate_pct
churned	Perez Inc	enterprise		6	8	47.1
churned	Meyer-Hendrix	enterprise	EMEA	6	15	45.9
churned	Hines, Pearson and Lin	enterprise		5	10	44.4
active	Kelly, Gonzalez and Sellers	growth		5	6	57.1
churned	Henson, Wilson and Robinson	enterprise	EMEA	5	13	47.7
churned	Vazquez-Kelly	enterprise	EMEA	4	6	48.8
churned	Newton-Knight	enterprise	EMEA	4	12	51.1
churned	Fleming Ltd	enterprise	EMEA	4	18	41.5
churned	Stewart-Brown	enterprise	EMEA	4	9	57.5
active	Shelton Ltd	enterprise		4	15	53.5
churned	Ford, Morris and Romero	enterprise	APAC	4	15	41.5
active	Preston, Walsh and Brown	enterprise		4	4	65.6
churned	Brooks-Gray	enterprise	APAC	4	4	62.5
churned	Jones Inc	growth		4	3	61.5
active	Gonzalez Inc	enterprise	EMEA	3	11	51.4

15 rows